

Paris, 22nd September 2011

## Elior is partnering with Sciences Po for certification of its internal trainers

**On the 21st September this year, the first batch of training staff from the Elior group received certification from Sciences Po. In line with Elior's desire to support its employees who are involved in training, this certification is the result of a customised partnership conceived between the Group and the prestigious university.**

Introduced in January 2011 this year, the partnership between Elior and Sciences Po has meant that 12 of the employees involved in training have benefited from a certification programme. These staff received their certification during the Elior group Trainers' Convention in the presence of Agnès Bureau-Mirat, Director of Group Human Resources, Inge Kerkloh-Devif, Manager of Continuing Training at Sciences Po and Nadia Marik, Deputy Managing Director of Sciences Po.

Full-time trainers or occasional trainers, depending on their roles (restaurant chef managers, dieticians, management controllers, security staff...), each year more than 100 Elior employees in France commit to training the teams in the Group. Conscious of this potential, Elior wanted to perpetuate their knowhow, develop their skills and show appreciation of their experience by proposing that they benefit from certification by Sciences Po.

Sciences Po is proposing two customised certification programmes for the Elior internal trainers:

- The certificate of "Trainer – presenter" based on presenting the training,
- The certificate of "Trainer – creator" based on the design and presentation of the training.

The tests for both these types of certification are based on a demonstration presentation of a training situation together with interview before a jury, a tried and approved test method at Sciences Po: the "Grand Oral" (Main Oral Test). Introduced in 2011, this certification is offered to staff of the Group with less than 3 years of experience in training and is given to around ten trainers per year. Based on input from the Training Managers, managers and tutors for each candidate involved, it develops the feeling of belonging to a professional community of trainers and becoming part of a really unifying project within the Group.

For Inge Kerkloh-Devif, Manager of Continuing Training at Sciences Po: *"The Continuing training department at Sciences Po has been particularly aware of the process of professional development for internal trainers started by Elior. In fact the trainers are an indispensable means of giving substance to the idea of lifelong training, a vocation which is important to Sciences Po. Delivering training which is focussed on action, developing skills and encouraging teamwork for passing on knowledge are values which Sciences Po and Elior share".*

For Agnès Bureau-Mirat, Director of Human Resources for the Elior group: *“We appreciate the philosophy and educational methods of Sciences Po, with whom we are also involved through our Foundation “Acting for education”. This certification project for trainers corresponds to the Group’s desire to motivate, support and develop the careers of its staff. In this way we would like to acknowledge their commitment to training other staff within the Group”.*

## **About ELIOR**

Founded in 1991, Elior ranks third in the European contracted foodservice and related services market. The Group, which generated revenue of €3.783 billion in 2009/2010, applies its knowhow to three sectors: catering, concessions and services.

Its 82 000 employees offer catering and personalised service solutions to three million clients in fourteen countries every day with unwavering commitment: welcoming and taking care of each one enthusiastically and competently

As a socially responsible enterprise, Elior signed up to the United Nations Global Compact in 2004. The Group takes special care to provide nutritionally balanced meals to guests, limit the environmental impact of its operations and purchases, and support employee integration and training. For more information please visit [www.elior.com](http://www.elior.com)

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