

Paris, 1 February 2010

## Elior awards Professional Qualification Certificates to an eighth group of graduating trainees

On 27 January 2010, 80 newly-qualified Elior Managing Chefs and Operations Assistants were awarded Professional Qualification Certificates (*Certificat de Qualification Professionnelle*) at a ceremony attended by Jacques Roux, Elior's Chief Operating Officer, and Agnès Bureau Mirat, the Group's Human Resources Director.

The Professional Qualification Certificates for Managing Chefs and Operations Assistants were created by the catering industry within the framework of guidelines drawn up by the French National Commission for Employment in the Hospitality Industry (CNPE/IH). They form part of the career development and support measures set up for Elior staff in line with the Group's human resources policy.

A total of 222 employees have followed the Professional Qualification course since 2003. They come from a wide range of professional backgrounds – including qualified chefs, sous-chefs, maîtres d'hôtel and managers of retail outlets – and include an increasing number of women. Throughout the programme, trainees are assisted by tutors, who are Elior employees with at least 5 years' professional experience. These tutors, who are all volunteers and have received specific tutoring training, help the trainees to use their newly-acquired knowledge in on-the-job situations.

According to Agnès Bureau Mirat, the Elior Group's Human Resources Director "*The Professional Qualification Certificate courses are a way for our employees to demonstrate their skills by obtaining a diploma that is recognised by the hospitality and catering industry. They also represent a real career development opportunity as so far over 88% of the graduates were promoted by Elior within 12 months of receiving their diplomas.*"

### About Elior

Founded in 1991, Elior ranks third in the European contracted foodservice and related services market, holding leading positions in Contract Catering & Facilities Management and Concession Catering & Travel Retail. In 2008/2009 the Group generated revenue of €3.56 billion. Each day, Elior's 69,000 employees serve 2.9 million guests at 14,500 restaurants and outlets in 15 countries. Elior is active in the Business & Industry, Education, and Healthcare & Seniors sectors, as well as in travel (airports, railway stations and motorways), and leisure & culture (museums and exhibition centres). As a socially responsible enterprise, Elior signed up to the United Nations Global Compact in 2004. The Group takes special care to provide nutritionally balanced meals to guests, limit the environmental impact of its operations and purchases, and support employee integration and training. For more information please visit [www.elior.com](http://www.elior.com)

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